

Service Delivery Reform Committee Meeting Notes

Doubletree Hotel
Sacramento, CA
November 12, 1998

Major Issues of Discussion:

- **Introduction** of the goals of the meeting were presented to workgroup (W/G) members as outlined in the agenda. This was followed by an explanation of the material contained in the meeting packet.
- A **Strategic Plan** was introduced outlining eight major issues that need to be addressed by the W/G in the coming year. Issues include, 1.) Proposed Principles (Values), 2.) Recommended Negotiating Parameters (Reform rules), 3.) Personal Outcomes, 4.) Strengths and Weakness of Current System, 5.) Pros and Cons of Accreditation, 6.) Performance Indicators and Measures, 7.) Structural Changes, and 8.) Systems of Payment.
- A list of **Proposed Principles** condensed from goals and values contained in the Lanterman Act was presented for review and discussion. There was general consensus that all principles guiding the W/G's service reform effort should be from the Lanterman Act. Other comments include:
 - Rewrite principles into broad themes that are "consumer friendly."
 - Follow themes with cites from the law where the theme is addressed.
 - Ellen Goldblatt will help by providing legal cites for themes.
- **Discussion of Recommended Negotiating Parameters** for

reforming service delivery resulted in a list of 43 parameters. W/G agreed to let DDS support staff group parameters into general categories, without adding or deleting ideas listed, for discussion at the January meeting.

- DDS to mail list of parameters to W/G members at least 10 days prior to January meeting.
- **Discussion on Personal Outcomes** was conducted using a list of questions compiled from five assessment tools (Life Quality Assessment, Commission on Accreditation of Rehabilitation Facilities, The Accreditation Council, Human Services Research Institute and Client Development Evaluation Report). W/G agreed to have categorical outcome statements rephrased from questions into one brief composite outcome statement.
 - Mail revised personal outcomes list to members prior to January meeting.
- **Discussion of Next Steps** for W/G included the following items:
 - Residential service provider participation in W/G.
 - Organizational structure of the five (Residential, Respite, Day Program, Infant Services and Supported Living) subcommittee W/Gs.

Other Discussion Issues and/or Comments:

- Flow chart outlining timelines for completing major service delivery reform plan milestones to include W/G meeting dates.
- Master roster of W/G members to be included in the W/G meeting packet.
- W/G members should be aware of ground rules for participation, including responsibilities for communicating back to broader

constituent group.

- DDS web page (www.dds.gov) will be utilized for providing updates on the service delivery reform effort.
- A form will be included in the January packet for W/G members to indicate what membership roster information can be included for the web page.
- Southern W/G meeting site changed from Ontario to Burbank.